Effective Project Management

**Wysocki – Managerial, CPIM (Continuous Process Improvement Model)**

**Management**

\*Project Support Office (PSO) – Form, Function, Value, Management

\*Continuous Process Improvement Model (CPIM)–Process Improvement & Maturity Models

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|  |  | Project Support Office (PSO) | [Supports]  🡺 | Project & Programs |  | [Supports]  🡺 | Continuous Process Improvement Model (CPIM) |  |
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Wysocki, Chapters 16

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| **Continuous Process Improvement Model (CPIM)** |
| **1. Maturity Models – CMM,CMMI,OPM3**  **2. Continuous Process Improvement Model – CPIM**  **3. Project Support Office – PSO** |

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|  |  |  |  | Process | 🡪 | Maturity  Models |  |
|  | Project Support Office (PSO) | 🡪 |  | & |  | 🡪 |  |
|  |  |  |  | Practice | 🡪 | Continuous Process Improvement Model (CPIM) |  |
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|  |  |  |  | ***Maturity Models*** | |  |  |  |  |
|  |  |  |  | **Level A: Continuous Improvement**  **Level B: Integrated into Business Processes**  **Level C: Documented Processes That Everyone Uses**  **Level D: Documented Processes**  **Level E: Ad Hoc or Informal** | |  |  |  |  |
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|  |  |  |  | Process Quality Matrix | Zone Map |  |  |  |  |
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|  |  |  |  | ***Continuous Process Improvement Model (CPIM)*** | |  |  |  |  |
|  |  |  |  | **Phase 1: Foundation**  Develop mission/vision statement  Identify CFs  Identify business processes  Relate CFs to business processes | **Phase 2: Assessment & Analysis**  Conduct gap analysis  Select knowledge Area or PM process  Identify improvement opportunities  Analyze improvement opportunities |  |  |  |  |
|  |  |  |  | **Phase 3: Improvement Initiatives**  Define the project scope  Plan project activities  Schedule project work  Monitor project progress | **Phase 4: Check Results** |  |  |  |  |
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|  |  |  |  | **Process Improvement Tools**  Plan,Do,Check,Act (PDCA)  7 Basic Tools | |  |  |  |  |
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|  | ***Project Support Office (PSO)*** | | | | | | | |  |
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